

Existing retail users eStatement enrollment process







Enrollment for eStatements can only be via website, not on the mobile app.

1. Log on to online banking; www.myfrbank.com
2. Click on Profile located on the top right corner of page



3. Click on Edit next to Electronic Statements

Profile

Password	 Edit
Challenge Questions	 Edit
Email	 Edit
Phone	 Edit
Electronic Statements	 Edit
Mobile Banking	

4. The following screen will populate


Electronic Statements

Find out how eStatements can help you access your statements faster and easier. Simply select the account(s) below, click the eStatement button and provide a valid email address.

Accounts

As the account holder, you will receive statement notifications at the email address below.

Email @gmail.com

Account	Delivery method
RELATIONSHIP CK XX 	<input type="radio"/> Paper <input checked="" type="radio"/> eStatements

Terms And Conditions

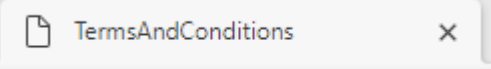
You must read the [electronic statements terms and conditions](#) before you can accept and continue your enrollment. When finished, enter the 4-digit confirmation code found on the last page. Entering a confirmation code confirms that you are able to view and read PDF files, which are used for electronic statements, as required by regulations.

I have read and accept the electronic statements terms and conditions.

Confirmation code *

* Indicates required field

5. Select the e-Statements radio button by each account you would like to receive electronic statements for
6. Click on the link **“electronic statements terms and conditions”**
7. The terms & conditions document will open in a new tab

8. Scroll to the bottom of the terms and conditions document
 9. Obtain the confirmation code at the bottom of the last page and then exit out of the document by clicking the X on the document tab
- 
10. Click the box acknowledging you have read and accepted the electronic statements terms and conditions on the Online Banking screen
 11. Enter the code in the Confirmation Code box
 12. Click save
 13. You will receive the following message when successfully enrolled.

Electronic Statements

[Edit](#)

✔ Your electronic statement enrollment was successfully updated. ✕

Locating eStatement after enrollment

1. From home page click on the account

Home

Alerts

You have no alerts.

Accounts

RELATIONSHIP CK

2. Click on Documents tab

Details
Transfer
Documents
Categorize
Download
Stop Payments

Account Information

3. Following screen will populate for Document search

Documents

Document Search

Account: RELATIONSHIP CK ▾

Document Type: ESTATEMENTS ▾

Date Range: Submit

4. Select account from dropdown (once in the document tab you can select any account under your profile without going back and individually selecting each account from the home page).
5. Enter date range for statements you want to view
6. Click submit
7. List of statements will appear below the document search box
8. Click on statement you want to view, it will open as a pdf for viewing or printing
9. Statements are available online for a rolling 18 months.